

## King's Lynn Area Consultative Committee Report

REPORT TO:	King's Lynn Area Consultative Committee		
DATE:	21 June 2023		
TITLE:	Bus Shelters		
TYPE OF REPORT:	Request to be Considered by the Panel		
PORTFOLIO(S):			
REPORT AUTHOR:	Tracy Brooker		
OPEN/EXEMPT	Open	WILL BE SUBJECT TO A FUTURE CABINET REPORT:	No

### **REPORT SUMMARY/COVER PAGE**

<p><b>PURPOSE OF REPORT/SUMMARY:</b></p> <p>The Council has been approached by Norfolk County Council for permission to install two bus shelters on Lynn Road, Gaywood (adjacent/opposite Tesco) and an agreement in principle for another location to be considered.</p>
<p><b>KEY ISSUES:</b></p> <p>Norfolk County Council have advised that in March 2022, the Department for Transport notified the County Council of an indicative offer of £49.6 million funding for Norfolk. The Bus Service Improvement Plan (BSIP) proposes a series of actions to improve the quality and consistency of bus stops in Norfolk, ensuring that a decent standard of service is given to more passengers waiting for, boarding and alighting their buses.</p> <p>The County Council has developed categories for bus stops and interchanges across the county with what should be expected at each stop in each category.</p> <p>Raising bus stop standards to a high specification is one measure to encourage modal-shift and we have been allocated £770k as part of their BSIP funding to deliver improved waiting areas with gold standard bus stops at up to 20 key bus stop locations.</p> <p>A 'Gold' standard bus stop would meet the following specifications:</p> <ul style="list-style-type: none"> <li>• Covered waiting area e.g., bus shelter</li> <li>• Equalities Act 2010 compliant boarding point</li> <li>• Safe crossing and disabled access including drop-kerbs</li> <li>• Improved public realm including additional seating and lighting</li> <li>• Cycle parking provision</li> <li>• Bus stop flag</li> <li>• Real Time Information Boards (RTI), stop-specific departure display with audio announcements/disruption messaging</li> <li>• Printed stop-specific timetable</li> <li>• QR code linking to mobile bus departure board</li> </ul> <p>As part of the delivery, NCC would fully fund the bus shelters at each stop, however it would be conditional that KLWNBC adopts these assets and be responsible for any ongoing maintenance which would be charged to special expenses. In the Gaywood Tesco proposal, the RTI displays will be solar-powered and therefore 'off-grid' whilst ample streetlighting in the immediate vicinity means the shelters will not require lighting. However, the bus shelter will require cleaning, insuring and general maintenance. This has been estimated to be approximately £200 per annum per year. Invariably, bus shelters may be damaged or vandalised and further costs maybe incurred if this were to happen.</p>

The cost responsibilities have been summarised in the table below:

Action	Cost responsibility	
	Capital	Revenue
Purchase and installation of bus shelter	NCC	--
Required surface works to improve accessibility	NCC	--
Electrical feed installation (UKPN)	NCC	--
Real-Time Information display	NCC	NCC
Bus shelter lighting	NCC	KLWNBC
Ongoing maintenance inc. cleaning, damage	--	KLWNBC

The

bus shelters will have 15 years warranty.

Considering the above, the key questions are.

1. Would KLWNBC adopt the two shelters provided by NCC at this location and take responsibility for any ongoing maintenance? All other assets e.g. Real-time Information displays, would be owned and maintained by NCC.
2. Would KLWNBC apply the same policy to any future bus shelters provided by NCC within the town?

It understood that NCC are considering other locations within the Borough. The Bus Service Improvement Plan currently aims to provide two shelters in Gaywood and potentially one other location. The proposal location and style of shelter would be subject to the Council's prior consultation and agreement.

#### OPTIONS CONSIDERED:

There are three options, namely

1. Agree to NCC's proposals
2. Refuse NCC's proposals
3. Agree to adopt the two-bus shelters for Gaywood but no others.

#### RECOMMENDATIONS:

It is recommended that the Committee agree to adopt NCC's proposals.

#### REASONS FOR RECOMMENDATIONS:

The Government's National Bus Strategy sets out an ambition to improve bus services in England and reverse the recent shift in journeys away from public transport and encourage passengers back to bus. The bus shelters will provide passengers with a dry, warm waiting area that is protected from all-weather situations with real time information on bus services.